



*Performance Audit
Hawthorn Center
Bureau of Hospitals and Administrative
Operations
Department of Community Health*

Report Number:
391-0215-14

Released:
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Hawthorn Center, located in Northville, Michigan, provides intensive inpatient psychiatric services to children and adolescents. The mission of the Center is to provide emotionally disturbed children and adolescents with inpatient mental health services that meet the highest standards of quality and safety. The Center provides services for individuals between the ages of 5 and 17 who reside in Michigan and have severe emotional and/or behavioral disorders. The Center does not provide services to individuals whose primary diagnosis is a developmental disability, substance abuse, or juvenile delinquency. As of May 31, 2014, the Center had 57 patients.

Audit Objective			Audit Conclusion
Objective 1: To assess the effectiveness of the Center's efforts to timely conduct required assessments and notifications upon admissions, medication changes, and discharges.			Moderately effective
Finding Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
The Center did not always timely complete or document that it timely completed assessments and notifications required at admissions, discharges, and medication changes (<u>Finding 1</u>).		X	Agrees

Audit Objective			Audit Conclusion
Objective 2: To assess the effectiveness of the Center's efforts to monitor medication inventory and disposal.			Moderately effective
Finding Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
The Center did not utilize an inventory control program or periodically inventory its noncontrolled medications (<u>Finding 2</u>).		X	Agrees

Audit Objective			Audit Conclusion
Objective 3: To assess the effectiveness of the Center's efforts to investigate and resolve incidents.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
Our audit report does not include any findings related to this audit objective.	Not applicable	Not applicable	Not applicable

Audit Objective			Audit Conclusion
Objective 4: To assess the effectiveness of the Center's efforts to timely address maintenance work order requests.			Moderately effective
Finding Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
The Center did not ensure that information contained in the electronic work order system was accurate and that maintenance staff always completed work orders timely (<u>Finding 3</u>).		X	Agrees

A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>

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