



Michigan  
Office of the Auditor General  
**REPORT SUMMARY**

*Performance Audit*

Report Number:  
431-2784-13

*Families First of Michigan Program*

*Department of Human Services*

Released:  
March 2014

*The Families First of Michigan (FFM) Program is an intensive and short-term in-home services alternative to out-of-home placement of children. The Department of Human Services (DHS) contracts with social service agencies throughout the State to provide FFM Program services to eligible families with at least one child who is at imminent risk of an out-of-home placement because of substantiated child abuse, child neglect, or delinquency. DHS is responsible for program development, oversight, and monitoring activities for the FFM Program.*

**Audit Objective:**

To assess the effectiveness of DHS's efforts to monitor the FFM Program agencies' compliance with contract provisions.

**Audit Conclusion:**

We concluded that DHS's efforts to monitor the FFM Program agencies' compliance with contract provisions were moderately effective. We noted one material condition (Finding 1) and one reportable condition (Finding 2).

**Material Condition:**

DHS did not always perform contract compliance case record reviews of FFM Program contractual agencies or review the required minimum number of case records during the reviews. In addition, FFM Program contract compliance case record reviews did not ensure that FFM Program contractual agencies complied with FFM Program contract provisions (Finding 1).

**Reportable Condition:**

DHS did not always review FFM Program contractual agencies' staff training records to ensure that FFM Program contractual agencies complied with contract requirements for staff training (Finding 2).

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**Audit Objective:**

To assess the effectiveness of DHS's efforts to evaluate the FFM Program's outcomes.

**Audit Conclusion:**

We concluded that DHS's efforts to evaluate the FFM Program's outcomes were moderately effective. We noted one reportable condition (Finding 3).

**Reportable Condition:**

DHS did not consistently use complete and accurate information in its evaluation of the FFM Program (Finding 3).

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**Agency Response:**

Our audit report contains 3 findings and 4 corresponding recommendations. DHS's preliminary response indicates that it agrees with 3 recommendations and generally agrees with 1 recommendation.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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