



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

Report Number:
391-0592-11

*Michigan Women, Infants, and Children
Information System (MI-WIC)*

*Department of Community Health (DCH) and Department
of Technology, Management, and Budget (DTMB)*

Released:
January 2012

MI-WIC is an automated information system developed by a third party vendor that DCH and authorized local agencies use to process participant data, determine eligibility, and issue benefits for the Women, Infants, and Children (WIC) Program. The WIC Program is a 100% federally funded food and nutrition program for improving health outcomes and the quality of life for eligible women, infants, and children. DTMB provides information technology support services to DCH for MI-WIC, such as operating system configuration and database administration.

Audit Objective:

To assess the effectiveness of DCH and DTMB's security and access controls over the MI-WIC database.

Audit Conclusion:

We concluded that DCH and DTMB's security and access controls over the MI-WIC database were moderately effective. We noted one material condition (Finding 1) and two reportable conditions (Findings 2 and 3).

Material Condition:

DCH, in conjunction with DTMB, did not effectively monitor the third party vendor's security configuration of the MI-WIC database (Finding 1).

Reportable Conditions:

DTMB, in conjunction with DCH, had not fully established security controls over the MI-WIC database (Finding 2).

DTMB had not fully established effective security and access controls over the MI-WIC operating system (Finding 3).

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Audit Objective:

To assess the effectiveness of DCH's efforts to control high-risk access to MI-WIC.

Audit Conclusion:

We concluded that DCH's efforts to control high-risk access to MI-WIC were effective. However, we noted one reportable condition (Finding 4).

Reportable Condition:

DCH did not document authorization for user access to MI-WIC for selected high-risk State level MI-WIC users (Finding 4).

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Audit Objective:

To assess the effectiveness of DCH's efforts to establish application controls over the processing of client data within MI-WIC.

Audit Conclusion:

We concluded that DCH's efforts to establish application controls over the processing of client data within MI-WIC were effective. Our audit report does not include any reportable conditions related to this audit objective.

Noteworthy Accomplishments:

DCH and the third party vendor completed the development and implementation of MI-WIC within the projected time frame. In 2009, the U.S. Department of Agriculture (USDA) approved MI-WIC for administering the WIC Program in Michigan. The USDA has recognized MI-WIC as a model system that can be used by other states for administering their WIC Program. Since 2010, 18 agencies from other states and 5 USDA regional offices have visited Michigan to review MI-WIC for implementation in their home state or region.

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Agency Response:

Our audit report contains 4 findings and 4 corresponding recommendations. DCH and DTMB's preliminary response indicates that they agree with all of the recommendations and have complied or will comply with them.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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